

Notice of Non-Discrimination and Accessibility

Discrimination is Against the Law: Comprehensive Healthcare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Comprehensive Healthcare does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Comprehensive Healthcare:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as (a) Qualified sign language interpreters; and (b) Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides free language services to people whose primary language is not English, such as (a) Qualified interpreters; and (b) Information written in other languages.

If you need these services, contact the Screening Team at (509) 574-5061. If you need Telecommunications Relay Services, please dial 7-1-1.

If you believe that Comprehensive Healthcare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Comprehensive Healthcare Client Advocate, 402 S 4th Ave, Yakima, WA 98902 Tel: (800) 490-1166, Fax (509) 452-0879, Email: clientadvocate@comphc.org . You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Client Advocate is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW
Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Assistance is available in these languages:

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጅተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-509-574-5061 (መስማት ለተሰናዥው: 7-1-1).(Amharic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-1-7 (رقم هاتف الصم والبكم: 1-509-574-5061-509-1)(ccArabi)

ប្រយ័ត្ន: បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតល្អល គឺអាចមានសំរាប់បំរើអ្នក។ ចូរ ទូរស័ព្ទ 1-509-574-5061 (TTY: 7-1-1)។(Cambodian)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-509-574-5061 (TTY : 7-1-1)。(Chinese)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-509-574-5061 (TTY: 7-1-1).(German)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-509-574-5061 (TTY:7-1-1) まで、お電話にてご連絡ください。(Japanese)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-509-574-5061 (TTY: 7-1-1)번으로 전화해 주십시오. (Korean)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-509-574-5061 (TTY: 7-1-1).(Lao)

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-509-574-5061 (TTY: 7-1-1). (Oromo)(Cushite)

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-509-574-5061 (TTY: 7-1-1) 'ਤੇ ਕਾਲ ਕਰੋ। (Punjabi)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-509-574-5061 (телетайп: 7-1-1). (Russian)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-509-574-5061 (TTY: 7-1-1).(Spanish)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-509-574-5061 (TTY: 7-1-1). (Tagalog)

УВАГА! Якщо ви розмовляєте українською мовою, ви можете звернутися до безкоштовної служби мовної підтримки. Телефонуйте за номером 1-509-574-5061 (телетайп: 7-1-1).(Ukrainian)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-509-574-5061 (TTY: 7-1-1).(Vietnamese)